

Jul 27, 2020

USAA Real Estate
9830 Colonnade Blvd
San Antonio, TX 78230

RE: Report Attestation for USAA Real Estate

On July 9th, 2020, Microassist Inc. delivered a final accessibility assessment of the USAA Real Estate website. The website consists of multiple informative pages used to provide users with an understanding of USAA Real Estate properties and investment strategies. The main pages (<https://www.usrealco.com/>) act as a portal that features components such as About Us, a News blog, a portfolio/property viewer. The portfolio/property viewer is a client-specific application that allows users to filter specific types of real estate developments to better understand the USAA Real Estate investment strategy. The accessibility guideline used for the audit is the Web Content Accessibility Guidelines 2.1, Level AA. USAA Real Estate was provided with an accessibility assessment based on the platform provided to Microassist Inc.

The platform was evaluated using a combination of automated and manual testing techniques. Automated tools included the use of accessibility bookmarklets, HTML_CodeSniffer, and a variety of other specialized tools. Manual testing was performed using the NVDA screen reader, JAWS screen reader, VoiceOver screen reader, Talkback, and Chrome for keyboard testing.

During the assessment 32 issues were found encompassing fourteen (14) WCAG 2.1 success criteria. Many of the noted issues were either minor or contained accommodations that allowed a person with a vision or mobility challenge to complete the task. The report contained remediation guidelines for the identified issues that were implemented by USAA Real Estate.

With the suggested remediation steps being implemented, the USAA Real Estate website is perceivable and usable by all people to include those with vision, mobility, and hearing challenges.

Sincerely,



Hiram Kuykendall, CTO
Microassist, Inc.

